

19 APR 06

VISION RESTORATION & BUILDING Co.
5400 S. BEECH DALY
DEARBORN HEIGHTS, MI 48125

ATTN: BARBARA SCHAEFFER
PRODUCTION CONTROLLER

DEAR MS SCHAEFFER

MR SHORES (ESTIMATOR) CALLED TO SET A TIME HE COULD COME TO SEE DAMAGE TO GARAGE ROOF PER USAA INSURANCE CLAIM I FILED.

HE ARRIVED 15 MIN'S EARLY, HIS ESTIMATE OF DAMAGE WAS RIGHT ON THE MARK. HE LEFT SAYING I WOULD BE CONTACTED BY MR ORLEMAN (PROJECT MANAGER)

MR ORLEMAN CALLED THE NEXT DAY, CAME TO OUR HOUSE WITH SAMPLES OF SHINGLES FOR OUR SELECTION. A DATE WAS SET FOR WORK ON GARAGE AND HOUSE TO START.

THE CREW ARRIVED EARLY TO START JOB AND COMPLETED SAME IN TWO DAYS. WHEN COMPLETED WE NOW HAVE THE GREATEST ROOF IN WARREN

IT IS VERY EASY TO UNDERSTAND WHY USAA INSURANCE HAS GIVEN VISION A FIVE STAR RATING, I GIVE YOU A 10 STAR.

THANK YOU SO MUCH FOR A SUPERIOR JOB WELL DONE

George A. Bronson
George A. Bronson
COL, USA (RET)